

## **NACEX Communiqué regarding the Coronavirus (Covid-19)**

**NACEX will continue to provide its courier services, prioritising deliveries to hospital facilities and pharmacies.**



**Barcelona, the 16<sup>th</sup> of March 2020.** NACEX, the Logista Group's express parcel and documentation delivery firm, would like to report that following the State of Alert decreed by the Spanish Government, due to the propagation of the coronavirus (Covid-19), it has implemented a Contingency Plan for the protection of the health and safety of its workers, as well as establishing actions that guarantee the provision of service to

its clients. For this reason, NACEX will continue to provide its courier services, prioritising deliveries to hospital facilities, pharmacies and private residences that require so.

While the healthcare alert continues, the other services will still be provided, while circumstances so permit.

In order to guarantee the health and safety of both Nacex personnel and the consignees themselves, we would like to inform you that from tomorrow the 17<sup>th</sup> of March, and until further notice, cash-on-delivery shipments to households will not be carried out and their pick up must be concluded in the NACEX franchise offices.

At this juncture, and in its desire to follow the healthcare authorities' recommendations, NACEX is facilitating remote working for its office personnel in the posts that permit so and reiterating some preventative measures to its franchisees and clients.

### **Preventative measures for receiving a shipment**

NACEX recommends avoiding direct contact with our personnel and reiterates the preventative measures for avoiding infection: maintain the distance recommended by the healthcare authorities (1.5 metros), wash your hands frequently with soap and water, and cover your nose and mouth with the inside of your elbow upon coughing or sneezing.

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Furthermore, it requests that its clients use their own pen to sign for the shipment on the package, writing down the Identity Card/Passport or other recognised ID No. (the messenger will take a photo of the signature), or tell the messenger the information they require in order to make the delivery (name, surnames and Identity Card/Passport or other recognised ID No.).

The company deeply regrets any inconvenience that may be caused by these decisions and reiterates its commitment to people's health and safety and its desire to follow all recommendations regarding the prevention of the coronavirus (Covid-19).

### **The Company**

NACEX has a wide range of services available and forms part of the Logista Group, the leading distributor of products and services to local retailers in the South of Europe.

NACEX has a fleet of over 1,600 vehicles and more than 3,000 collaborators, as well as a network of 31 hubs and over 300 franchise offices in Spain, Portugal and Andorra.

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