



INFORMATION ALERTS

We have a system for collection, delivery and incident alerts in our national and international services. This notification may be customised.

COLLECTION:

Pre-alert: An alert sent to the sender about the schedule and the goods for collection.

E-alert: A confirmation sent to the customer that the collection has been carried out, with date, time and sender.

DELIVERY:

Pre-alert: Notification to the addressee of the estimated date and time of delivery.

E-alert: A delivery confirmation to the customer with date, time and consignee.

INCIDENT:

E-alert: An alert to the sender/consignee with the reasons for failure in collection or delivery.

SERVICE TARIFFS	e-mail price	sms price
PRE-ALERT/E-ALERT	0,10 €/u.	0,15 €/u.